



## RETURNS POLICY

### Returning Un-wanted Goods

We hope that you are happy with every item that you purchase from ourselves, however if this is not the case and you wish to return an item we will accept this within 28 days of the date shown on your dispatch note.

We can only accept returned items that are...

- Returned to ourselves within 28 days
- Still in the original packaging supplied by Bull Products
- In a saleable condition

Stock items, will be subject to a 15% restocking fee and any non-stock items are subject to a 25% restocking fee.

If returns are wanting to be made after the 28 days, a 50% restocking fee will occur and the goods must be returned in the original packaging, un-used and unmarked.

If the goods are returned to the above specifications, then a credit will be issued.

### Faulty Goods / Damages

Any fault raised with a product or any damages upon delivery must be reported to ourselves on the day of the goods delivery. We cannot except any claims for damages after this time.