

## Bull Products Ltd

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## Returns Policy

### Returning Un-wanted Goods

We hope that you are happy with every item that you purchase from Bull Products, however if this is not the case and you wish to return an item, we will accept this within 28 days of the dispatch note date.

We can only accept returned items that comply with the following conditions:

- Returned to us within 28 days
- Still in the original packaging supplied
- In a saleable condition

**Please note:** stock items will be subject to a 20% restocking fee. Regrettably we are unable to credit any non-stock special order items.

If stock items are returned after the 28 days, in the original packaging, unused, unmarked and in a saleable condition, a 50% restocking fee will be applied.

A credit note will be issued if the stock items are returned in line with the above specifications.

### Faulty Goods / Damages

Any fault raised with a product or any damages upon delivery must be reported to ourselves on the day of delivery. We cannot expect any claims for damages after this time.

*Securing your safety, sustainably*